

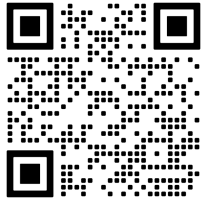


Thermador  
STAR PARTNER  
Program

Internal use only not for consumer distribution

## Providing Exclusive 5% off for Star® Partner Builders & Architects

The Star Partner Builder program includes an instant 5% off exclusively for qualified builders & architects who specify a full One-Two-Free Thermador package for them and their clients projects.



Scan to Register Builder!



### Qualification

- 1 Full Complete One-Two-Free Thermador kitchen required:
  - Package must include both cooking and refrigeration. Refrigeration is either 2 columns or 1 bottom mount (freestanding or built-in).
- Validate package sale is for a kitchen re-model or new home construction that involves a **"Builder"** contractor
- Builder* or Builder representative must visit <https://starpartner.thermador.com/> to register for Star Partner Program.
- Once at registration page click [Register](#) Must select **"Builder"** (or *"Architect"*) to create an account for this program. Designers receive rewards and do not qualify for 5% discount.
- Builder enters zip code and selects nearest preferred **Best Buy** or **Pacific Sales** location
- Approval can take 2-5 business days for review. Approval process consists of validating and vetting builder contractors via lic # and/or proof of re-model and new construction work shown (i.e. company website).

### Redemption Process

- Builder will receive an email and upon approval will receive their Star®Partner ID#
  - Approved builder/builder client presents Star®Partner ID# to the sales consultant at Point of Sale
  - In OMS: Consultant inputs full One-Two-Free package item sku's. Consultant now applies the **"Builder" Sku: 5577693** Prompt Appears in OMS:
    - **Builder Company Name:** Luxury Homes Inc. Company Name only, no personal names
    - **Thermador StarPartner ID#:** 000000 (6 digits, start with #1, no business license numbers)
    - **Deliver To Zip Code:** 00000
  - 5% off bundle: OMS reflects discount off all full UMRP Thermador appliances including accessories, 1-2-Free promo upgrades, and 50% off units.
- Please contact your Thermador representative prior to sale if you have any questions**
- All invoice claims are subject to vendor audit review

# Star® Partner Builder Support Information

## FAQ's

- What if the builder says they signed up for Star-Partner recently or in the past but can't find their Star-Partner number?  
**Answer: Be sure the builder has checked their email and spam folder. If they still can't find it, the BBY appliance sales consultant can contact their local Thermador representative.**
- Does the Builder business name have to match the "delivered to address"?  
**Answer: No, builder company name is only necessary when filling in the prompt after having entered the "Builder" Sku: 5577693.**
- What if the builder 1-2-Free sale is not bundling properly and or not applying the discount?  
**Answer: Be sure to go through your selections and be sure you have entered a full/valid One-Two-Free package that includes refrigeration. If there is still a bundle issue, please escalate and create a help ticket via Best Buy. Also, communicate with your representative that this is happening. Normally this is an IT issue.**
- Can a builder client receive 5% off their One-Two-Free Thermador sale?  
**Answer: Absolutely, as long as the client has the builder's full and correct builder Company name and Thermador Star-Partner number.**

## Support

### CUSTOMER SUPPORT

Thermador Star® Partner Team

E. IRV-StarPartnerSupport@bshg.com

### Consultant Contact

Local Thermador Representative

N. \_\_\_\_\_

P. \_\_\_\_\_

*Note: One builder package per address.  
Multiple units must be invoiced separately  
with separate addresses or apartment/unit #'s*

### VIRTUAL SHOWROOM EXPERIENCE

<https://www.thermador.com/us/experience/showrooms/irvine/virtual-tour>

*Quick Links for Project Success*

### LOOKBOOK & DESIGN GUIDE

<https://www.thermador.com/us/build-and-design/brochures>

### CAD LIBRARY

<https://www.thermador.com/us/build-and-design/cad-library>



STAR ★ PARTNER

Learn more at [THERMADOR.COM/STARPARTNER](https://www.thermador.com/starpartner)

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